

Annex 21: Glazing unit manufacturer – Warranty



This warranty is issued by a glazing unit manufacturer to a window manufacturer as part of the certification basis for the window manufacturer as, in 2.9 of the Technical Requirements for DVV (Danish Window Verification), it is prescribed that the window manufacturer must issue a warranty to the consumer. In the Technical Requirements for DVV this present warranty is referred to as Annex 21.

Thus, the glazing unit manufacturer issues the following warranty covering all glazing units supplied to the window manufacturer for the manufacture of windows and doors by the window manufacturer:

- The glazing unit manufacturer warrants that within the DVV manufacturer's five-year warranty, glazing units fitted in doors/windows will remain free of mist and dirt inside the glazing unit.
- In case of the appearance of mist and dirt inside the glazing unit within the warranty period, or other defects which justify complaints, cf. Annex 20, the replacement table with compensation prices for VinduesIndustrien in force at the time in question shall apply as a minimum.
- Furthermore, the glazing unit manufacturer guarantees affiliation to the DVV Warranty Scheme or a similar scheme for new windows and outer doors and compliance with the rules of the scheme.

The warranty is conditional on the following:

- That the glazing unit has been fitted in compliance with the DVV requirements.
- That the glazing unit spacer bar is labelled with the time of production (month and year).
- That the glazing unit has been cleaned and protected correctly during the building period.
- That the glazing unit has not been damaged by outside impacts e.g. shocks, blows, movements in adjoining constructions or similar.
- That the glazing unit has not been subjected to processing after delivery e.g. grinding, sand blasting, etching, painting, labelling, or other surface treatment.
- That the window has been maintained according to the window manufacturer's fitting and maintenance instructions.

The warranty does not cover damage arising from frost cracks, chemical attacks on the glass, or thermal impacts in general.

The visual quality of glazing units will be evaluated according to the Technical Requirements for DVV, Annex 20: Visual deviations in quality in insulated glass units. The warranty cannot be revoked or in any other way be nullified, and does thus include all sales of glazing units by the glazing unit manufacturer to the window manufacturer as from the date of signing.

The warranty does not curtail the buyer's common rights in law.
Danish law and venue shall apply to any dispute related to the present warranty.

The present warranty covers glazing units supplied to:	
Window manufacturer's name and address/stamp, if any:	Glazing unit manufacturer's name and address/stamp, if any:
Place, date and signature:	Place, date and signature: